Onboard to ECU’s eduroam network – iOS Devices

Faculty, Students and Staff

Onboard (connect) to the eduroam network by authenticating with your registered PirateID and installing a certificate to your wireless device/s. Eduroam access must be renewed every four years.

This document will outline the Single SSID (directly connecting to eduroam) method for connecting to the eduroam network.

NOTE: iOS users must onboard using the Safari browser.

IMPORTANT! If you are already connected to ecu-wifi or your cell service, navigate to http://onboard.ecu.edu, click “Begin Onboarding Process”, and SKIP TO STEP 2.

Off Campus:

If you are attempting to onboard from a location off ECU’s campus, open a browser and navigate to http://onboard.ecu.edu and click “Begin Onboarding Process”. You may then proceed to step 2.

Step 1.

Open the settings app, and from the Wi-Fi menu, join the eduroam network using your PirateID and passphrase.

A screen should appear prompting you to trust a certificate. Click Trust at the top right corner of your screen.

Open your Safari web browser and navigate to http://www.ecu.edu. You should be redirected to the onboarding web portal.
Step 2.
Enter your PirateID and passphrase, and click JoinNow.

Step 3.
After clicking JoinNow, a pop-up will appear stating that the onboard portal is attempting to open Settings to display your configuration profile.

Click Allow.
Step 4.
You should be redirected to your configuration profile in the Settings app.

Click Install at the top-right corner of the screen to start the installation process.

Step 5.
You will be prompted to enter your passcode or any security settings that you may use.

Enter your passcode or security settings.
Step 6.
Click Install.

Step 7.
After you install the configuration profile, you should be redirected back to Safari. Exit Safari and open the Settings app.

Navigate to the Wi-Fi menu, and click on eduroam. You should now be fully connected to the eduroam network.

Note: You may need to turn your WiFi off and back on in order to fully connect.