

Onboard to ECU's eduroam network – Mac Laptop

Faculty, Students and Staff

Onboard (connect) to the eduroam network by authenticating with your **registered** PirateID and installing a certificate to your wireless device/s. Eduroam access must be renewed every four years.

This document will outline the **Single SSID (directly connecting to eduroam)** method for connecting to the **eduroam** network.

IMPORTANT! If you are already connected through **ecu-wifi**, navigate to **<http://onboard.ecu.edu>**, click **“Begin Onboarding Process”**, and **SKIP TO STEP 2**.

Off Campus:

If you are attempting to onboard from a location off ECU's campus, open a browser and navigate to **<http://onboard.ecu.edu>**.

You may then proceed to step 2.

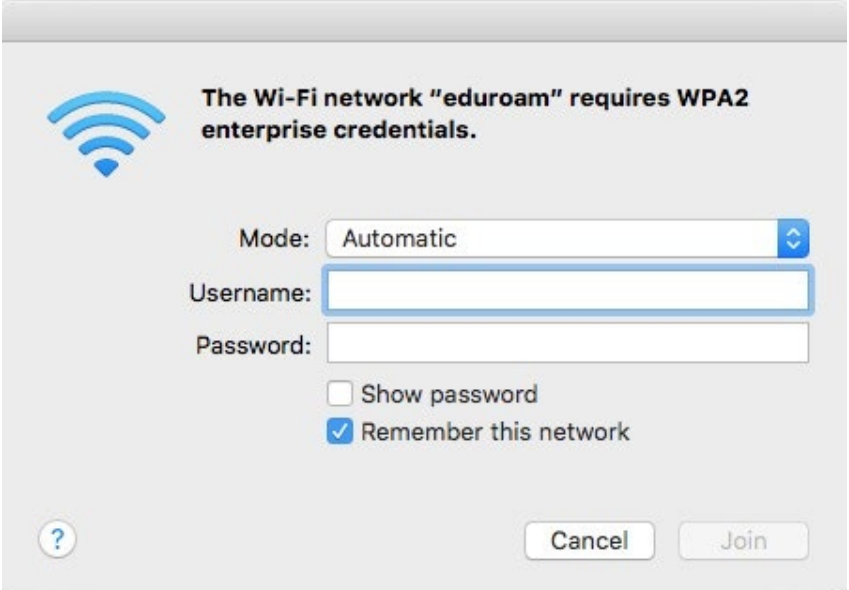
Step 1.

Click the Wi-Fi button at the top right corner of your screen.

Select the **eduroam** network. A screen should appear prompting you to enter your credentials.

Enter your **PirateID** and **passphrase** and click **Join**.

Launch a web browser and navigate to **<http://www.ecu.edu>**. You will be redirected to the onboarding portal.

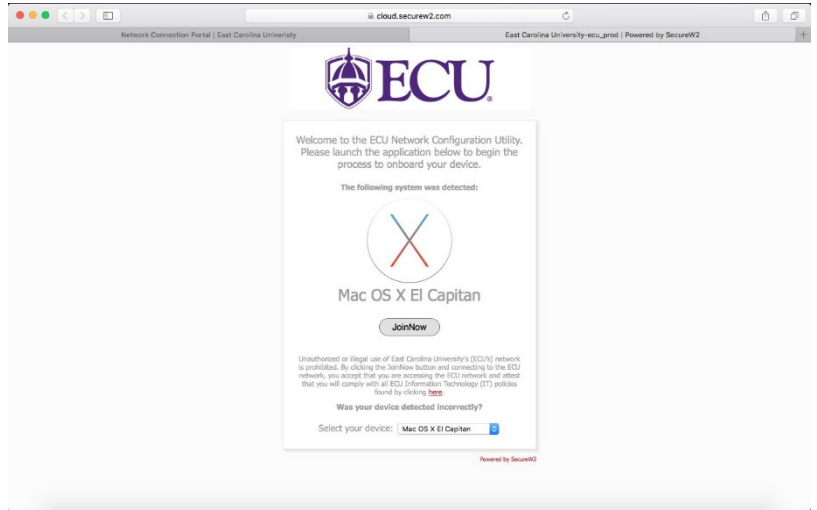


The screenshot shows a Mac OS Wi-Fi configuration window for the network "eduroam". The title bar reads "The Wi-Fi network 'eduroam' requires WPA2 enterprise credentials." Below the title is a blue Wi-Fi icon. The configuration options are: Mode: Automatic (dropdown menu), Username: [text input field], Password: [text input field], Show password: [checkbox, unchecked], Remember this network: [checkbox, checked]. At the bottom left is a help icon (question mark in a circle), and at the bottom right are "Cancel" and "Join" buttons.

Step 2.

Click **JoinNow**.

The SecureW2 wrapper should automatically download.



Step 3.

The SecureW2 wrapper should be in your Downloads folder and will be in the form of a .dmg file.

Navigate to your Downloads folder and double-click on the wrapper.

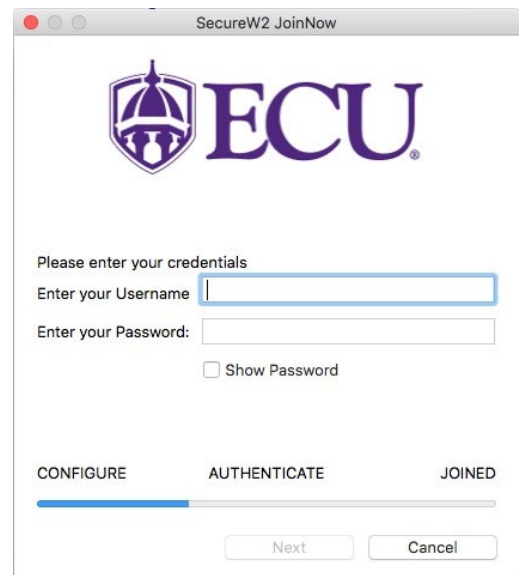
If a caution message appears, click **Open**.

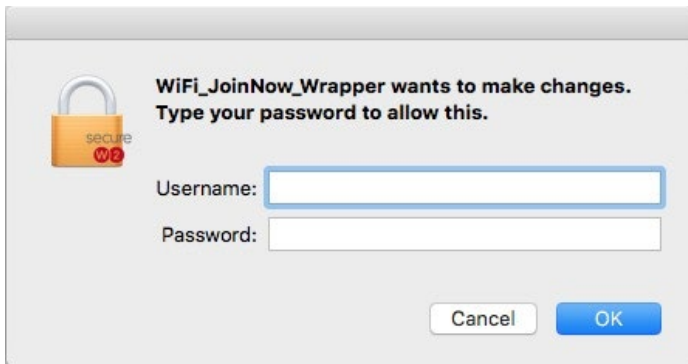
Step 4.

Once the wrapper launches, you will be prompted to enter your credentials.

Enter your PirateID and passphrase.

Click **Next**.



**Step 5.**

A pop-up will appear asking you to allow SecureW2 to make changes.

Enter the username and password of your Mac device.

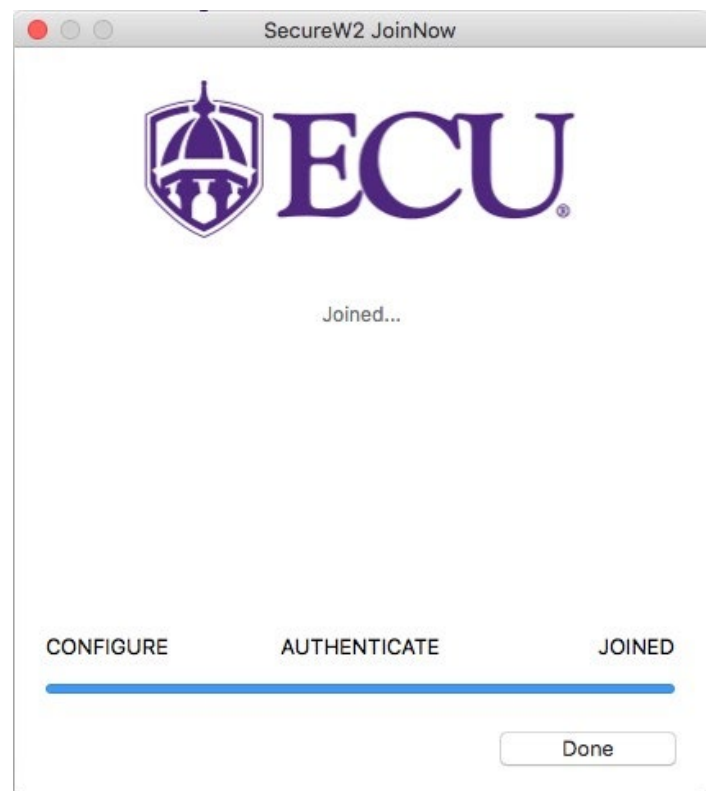
Click **OK**.

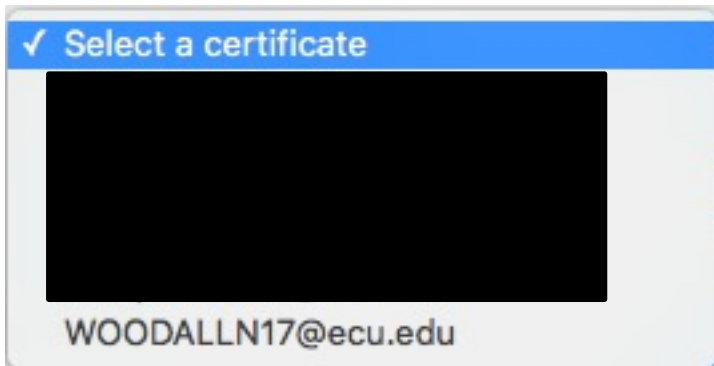
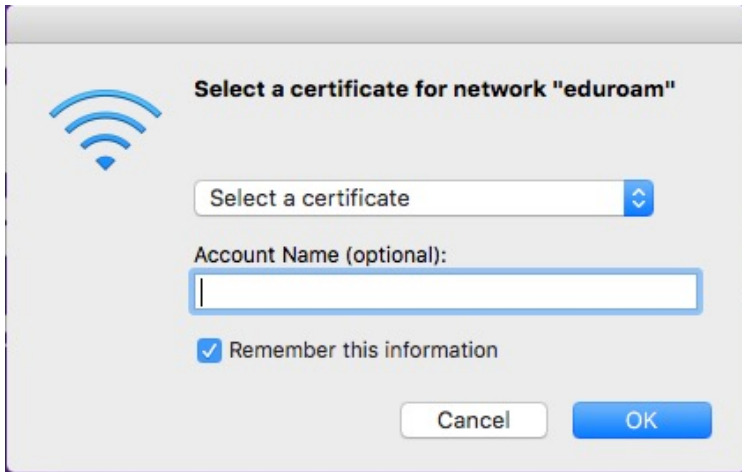
Step 6.

Your device will be issued a certificate and you should now be fully connected to the **eduroam** network.

Click **Done**.

Note: You may need to turn your WiFi off and back on again in order to connect. To do this, click the WiFi button at the top right corner of your screen and select "Turn WiFi Off". Select "Turn WiFi On" to reenable your WiFi adapter.





Troubleshooting:

You may be prompted to select a certificate by a pop-up similar to the figure at the top left.

To reconnect to eduroam, click on the **Select a certificate** drop-down menu.

Select the certificate that contains your **PirateID** and click **OK**.

You should successfully reconnect to the eduroam network.